



**Vertacert**  
international

## CERTIFICATE

This certificate has been awarded to the company

**NOVEM SHIPPING TRADING LLC**  
Georgia, City Tbilisi, Vake district, Petre Kavtaradze St., N31, b. N10

**For scope** “AIRFREIGHT, ROAD TRANSPORTATION, RAIL TRANSPORTATION, SEA TRANSPORTATION, USED CAR AND INTERNATIONAL TRADE. 3 PL AND LOGISTICS SERVICES”

## ISO 10002:2018

**CUSTOMER SATISFACTION AND COMPLAINTS MANAGEMENT SYSTEM**

*Awarded to certify that it has established and implemented a management system that complies with the requirements of the Standard.*



*Certificate Number* : VERTA- 101854  
*Certificate Issue Date* : 22.07.2024  
*Certificate Validity Date* : 22.07.2025  
*Certificate Period* : 1 Year



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